



Healthy Louisiana Enrollments by Health Plan and Source Total Active Members

Reporting Month: January 2018

Effective: February 2018

Enrollment by Source

Phone Newborn **IVR** Reinstatement Web Mail/Fax 50% 19% Application Auto Enrollments 276039 Application Auto Enrollments 739031 IVR 50652 110403

Reinstatement

Web

Mail/Fax

Total:

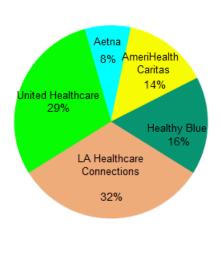
129106

28660

34473

1478796

Enrollment by Plan



| Aetna | 114075 |
|---------------------------|---------|
| AmeriHealth Caritas | 209107 |
| Healthy Blue | 243668 |
| LA Healthcare Connections | 477601 |
| United Healthcare | 434345 |
| Total: | 1478796 |

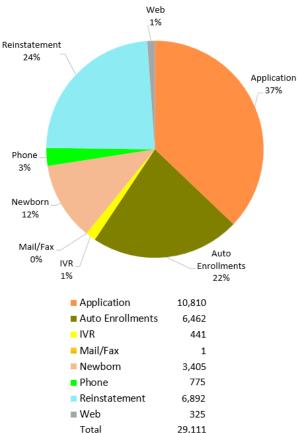
Description: This report shows all active members in Healthy Louisiana as of the effective date above. Members who will be disenrolled at the end of the reporting month are not included. Enrollees who opt out of Healthy Louisiana during the reporting month are not included. Enrollees who opt out of Healthy Louisiana during the reporting month are not included.

Note: Percentages are rounded to the nearest whole number.

| | Mail/Fax | IVR | Newborn | Phone | Reinstatement | Web | Auto Enrollment | Application | Total Enrollments |
|---------------------------|----------|--------|---------|---------|---------------|--------|--------------------|-------------|----------------------|
| Aetna | 2,297 | 2,476 | 5,748 | 3,758 | 6,442 | 2,038 | 65,751 | 25,565 | 114,075 |
| AmeriHealth Caritas | 6,598 | 7,474 | 18,623 | 19,560 | 19,970 | 3,850 | 107,025 | 26,007 | 209,107 |
| Healthy Blue | 7,349 | 10,150 | 22,535 | 25,360 | 21,662 | 5,793 | 104,975 | 45,844 | 243,668 |
| LA Healthcare Connections | 10,090 | 16,992 | 37,243 | 41,488 | 44,932 | 10,799 | 239,280 | 76,777 | 477,601 |
| United Healthcare | 8,139 | 13,560 | 26,254 | 20,266 | 36,100 | 6,180 | 222,000 | 101,846 | 434,345 |
| Total | 34,473 | 50,652 | 110,403 | 110,432 | 129,106 | 28,660 | 739,031 | 276,039 | 1,478,796 |

Description: This report shows all active members in Healthy Louisiana as of the end of the reporting month. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who gain and lose eligibility during the reporting month are not included. Enrollees who opt out of Healthy Louisiana during the reporting month are not included.

Enrollment by Source - Monthly



| | Mail/Fax | IVR | Newborn | Phone | Reinstatement | Web | Auto Enrollments | Application | Total Enrollments |
|---------------------------|----------|-----|---------|-------|---------------|-----|---------------------|-------------|----------------------|
| Aetna | 0 | 39 | 220 | 38 | 438 | 41 | 1,138 | 1,029 | 2,943 |
| AmeriHealth Caritas | 0 | 20 | 450 | 53 | 941 | 23 | 1,262 | 1,081 | 3,830 |
| Healthy Blue | 1 | 136 | 602 | 148 | 1,101 | 86 | 1,277 | 2,372 | 5,723 |
| LA Healthcare Connections | 0 | 118 | 1,122 | 301 | 2,306 | 107 | 1,417 | 2,818 | 8,189 |
| United Healthcare | 0 | 128 | 1,011 | 235 | 2,106 | 68 | 1,368 | 3,510 | 8,426 |
| Total | 1 | 441 | 3,405 | 775 | 6,892 | 325 | 6,462 | 10,810 | 29,111 |

Description: This report shows new enrollments and transfers for the reporting month. Members who transfer plan during the reporting month will only be counted once for the month, regardless of how many times the member transfers during the month. Members who will be disenrolled at the end of the reporting month are not included in this report. Enrollees who gain and lose eligibility during the reporting month are not included.

Note: Percentages are rounded to the nearest whole number.